

Resume

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Professional Profile

- Accomplished teaching career reflects 11 years' experience in higher education, education science, hospitality and language.
- Accomplished management career reflects 7 years' experience in higher education, faculty development, course development, lifelong learning, E-learning, student supervision.
- Innovative training and development educational professional with extensive experience in the design, delivery, and evaluation.
- Highly articulate and effective communicator with excellent team building and interpersonal skills; work well with individuals at all levels. Recognized as resource person, problem solver and creative leader.
- Impressive record of streamlining operations, developing and implementing organizational solutions, and applying overall educational expertise to impact accomplishment of strategic goals.

Education

- **Ph.D. of Philosophy/ Education Science**, Friedrich-Schiller-University of Jena, Department of Education, Jena Germany, June 2010. Dissertation: "Professionalism of Boarding School Teachers for High Intelligent Children in Thuringia". (Magna Cum Laude)
- **Master of Education Science/ Social Pedagogy**, Friedrich-Schiller-University of Jena, Department of Education, Sociology and Psychology, Jena Germany, May 2005.
- **Certified Hotel Business Acumen (CHBA)**, Re Global, Hotel Simulation August 2014.

Academic Honours and Rewards

- Member of Socrates Erasmus Program European Union Essex University, Department of Sociology, Psychology and Philosophy, Colchester UK, 2002 - 2003.
- Best Paper Award, Hospitality & Society Journal, Ting, Amanda Evangeline; Kahl, Christian (2014), " My mind and soul suspended on a ticket to self-discovery. Now boarding, Koh Phi Phi." Presented at 5th Asia-Euro Conference Taylor's University Malaysia.
- Best Paper Award, Tourism Research, Ting, Amanda Evangeline; Kahl, Christian (2014), " My mind and soul suspended on a ticket to self-discovery. Now boarding, Koh Phi Phi." Presented at 5th Asia-Euro Conference Taylor's University Malaysia.
- Best Paper Award, Avi Monalisa Efendi ,Christian Kahl (2014), "Effectiveness of Student Training Employment Program (STEP) for Students Career Hotel Industry", CBSSS, 2014, PAK Publishing Group Kuala Lumpur, Malaysia.
- Best Teacher Award Nominee AMAS (2013 and 2014) Taylor's University, Malaysia.
- Organising Committee, Scientific Committee: IbCULT 2014, IICE since 2014, LICE since 2014, CICE since 2014, END 2015, and GRC since 2012.
- Editor in Chief of the JOURNAL OF EDUCATIONAL SCIENCES AND HUMAN DEVELOPMENT

(JESHD) (2015)

Academic/ Professional Experience

Senior Lecturer at Graduate School TCHT, Taylor's University, Kuala Lumpur, Malaysia, 2011 – present

- Managing and developing Graduate School courses, examination, staff performance and training, and time tables.
- Lecturing of Intercultural Management, Organizational Behaviour, Human Resource Management, and Quantitative Methods.
- Supervising graduate and postgraduate student thesis.
- Academic Integrity Officer for Graduate School TCHT since 2013.
- Chair for 5th Asia-Euro Conference 2014.
- Chair for GM Networking Dinner 2012 - 2014.
- Chair for Student Development and Study Support Program TCHT since 2012.
- Member of Postgraduate Examiner Board since 2012.
- Member of Student Development Board at TCHT since 2012.
- Managing Editor of Abstract Proceedings and Proceeding CD at the 4th Asia – Euro Conference 2012.
- Member of the Editor Board at Asia-Pacific Journal of Innovation in Hospitality and Tourism, since 2012.

Senior Academic Staff Development Adviser, Taylor's University, Kuala Lumpur, Malaysia, 2010 – 2011.

- Project Supervisor for Teaching Enhancement Plan for more than 400 academic staff, to develop a training system/platform in private Higher Education.
- Academic Staff Trainer, coordinating training manuals: Looking into course materials of trainers. Preparation of courses for lecturer, and give lecture of teaching in Higher Education.
- Project Supervisor for the 5 years university education planning, to insure professional teaching and learning structures, course outlines and academic staff trainings in higher education.

Program Manager of Child Care Department, Bangde International College Shanghai, China, 2009 –2010.

- Establish the Child Care department and direct all aspects of school operations, including instructional leadership, grant writing and management, program planning and implementation, staff selection and evaluation, student placement and discipline, school finance, and plant supervision.
- Develop networks for presenting college and liaise with Child Care institutions to arrange student internships.

Academic Quality Controller, Les Roches JinJiang International Hotel Management College Shanghai, China, 2007 - 2009.

- Operate academic administration by supervise and implement performance and quality control system of the academic faculty, and plan and executive training program and system for the faculty.
- Implemented an alternative education program; created a learning and teaching project to academic achievement by interactive teaching style. Program successfully resulted by a higher learning outcome by all students.
- Create and develop cooperating projects with 5 star hotels and hospitality institutions and build a strong relationship with PR and agencies
- Lectured in written and oral English, Inter-Cultural Communication, Human Resources, Organizational Behaviour, Finance, and Mathematics.

Education Science Lecturer and Course Coordinator, Friedrich-Schiller-University of Jena, Department of Education, Jena Germany, 2003–2007.

- Lectured of Education Science Philosophy of Education, Educational Sociology, Education Science History, Qualitative Analysis, and Statistics of 20 to 35 undergraduate and graduate students.
- Supervising students at their planning, completing and analysing course research projects.

German Language and German Culture Lecturer, Essex University, Department of Language and Linguistic, Colchester UK, 2002 – 2003.

- Taught free speaking, listening, reading and writing in German. , and supervised students for their future study in Germany of 10 to 15 undergraduate and graduate students.

Researcher, Friedrich-Schiller-University of Jena, Department of Sociology, Jena Germany, 2001-2003.

- Research interest was on city employee structure and floating trend of midlevel professionals in Thuringia, through interviewing, drawing and analysing statistics.

Consulting Experience

Training Program Consultant for Westin Hotel Kuala Lumpur, Malaysia 2013.

- Introduced new working and management strategies for handling Gen Y workforce.

Reviewer for THE-ICE 2013

- Reviewing of full and or abstract papers for the THE-ICE 7th International Panel of Experts Forum 2013.

Reviewer for Scientific & Academic Publishing 2012 - ongoing

- Reviewing journal application paper for Journal of Education, American Journal of Tourism Management, Hotel Management Research, and American Journal of Sociological Research.

Soft Skill and Language Consultant, Market Leader Shanghai, China 2009.

- Established corporate training and development programs that aligned soft skills, staffing, business behaviour, and business English to ensure highest competency levels and uniform performance standards for Asus Computer and New Zealand Chamber of Commerce

Training Program Consultant for Front Office Operation, Kempinski Hotel Shenzhen, China 2008 - 2009.

- Create and develop training course structure, study outcome and lesson plan for Front Office Operation, Guest Greeting, Conversation, and Hospitality English.
- Led new higher orientations, assessments, curriculum design, lesson plan development, and training.

Conferences/ Presentations

- Ting, Amanda Evangeline; Kahl, Christian (2015), "Travelers state of limbo", a conceptual paper of how liminoid plays a crucial role on travellers post journey. Presented at APTA Conference Taylor's University Malaysia.
- Zhang Shengnan; Kahl, Christian (2015), Work-Life Balance toward job satisfaction and turnover intention of female hotel employees in Genting, Malaysia. Presented at APTA Conference Taylor's University Malaysia.

- Avi Monalisa Efendi ,Christian Kahl (2014), CBSSS, 2014, Effectiveness of Student Training Employment Program (STEP) for Students Career Hotel Industry, Best Paper Award, PAK Publishing Group Kuala Lumpur, Malaysia.
- Ting, Amanda Evangeline; Kahl, Christian (2014), “ My mind and soul suspended on a ticket to self-discovery. Now boarding, Koh Phi Phi.” Presented at 5th Asia-Euro Conference Taylor’s University Malaysia.
- Tan, Geraldine Ann; Kahl, Christian (2014), “Being Malaysian does not mean being Malaysian – Cultural stereotypes is a hindrance to modern hospitality management.” Presented at 5th Asia-Euro Conference Taylor’s University Malaysia.
- Kahl, Christian (2013), “Today’s Students Understanding of a supportive learning environment.”, Present at the International Journal of Arts and Sciences' Conference on the Harvard campus, USA
- Kahl, Christian, Sara Abourich (2013), “Communication between different cultures; easy or difficult to understand each other?”, Present at the 3rd International SEARCH Conference Taylor’s University, Malaysia
- Kahl, Christian (2012), “ Do Students Value Feedback? A pilot-run on continuous dynamic feedback system at hospitality and tourism students at Taylor’s University, Asia-Euro Conference Taylor’s University, Malaysia
- Kahl, Christian (2012), “Student centred learning in a German foundation language classroom as a learning motivator” Present at the 1st International Conference Tertiary Language Education (ICTLE) Taylor’s University, Malaysia
- Kahl, Christian (2012), "Can Private Higher Education close gap between lecturers expectation and students preferred learning styles? A sub-study of a university development research in Private Higher Education in Malaysia", Present at the Canada International Conference on Education (CICE) University of Guelph, Canada
- Kahl, Christian (2011), “Continuous Dynamic Student Feedback System for International Lecturers at Tourism Students”, Present at ICE Conference Taylor’s University, Malaysia.
- Kahl, Christian (2011), “Can FYE support integration into today’s educational milieu in private higher education: A pilot study at Taylor’s University” at the SCISS Conference Fudan University, Shanghai China.
- Kahl, Christian (2010), “Education in China”, Today’s Education compare with the Education Standards of Confucius, Present at Friedrich – Schiller – University at the Education Science Colloquium, Jena Germany.
- Kahl, Christian (2009), Presentation Skills, Present at the Asus of Company Leaders, Manager, and Senior Employees Graduation Ceremony, Shanghai, China.
- Kahl, Christian (2009), “Interactive Teaching in China”, Present at Laureate Education Group of the yearly development meeting, Shanghai, China.

Publications

- Ting, Amanda Evangeline; Kahl, Christian (2015), “Travelers state of limbo”, a conceptual paper of how liminoid plays a crucial role on travellers post journey ERA publication.
- Zhang Shengnan; Kahl, Christian (2015), Work-Life Balance toward job satisfaction and turnover intention of female hotel employees in Genting, Malaysia. ERA publication.

- Ting, Amanda Evangeline; Kahl, Christian (2014), " My mind and soul suspended on a ticket to self-discovery. Now boarding, Koh Phi Phi." Elsevier Publication (SSCI standards)
- Tan, Geraldine Ann; Kahl, Christian (2014), "Being Malaysian does not mean being Malaysian – Cultural stereotypes is a hindrance to modern hospitality management." Elsevier Publication (SSCI standards)
- Kahl, Christian; Tavakoli, Rokhshad (2014), "Continuous Dynamic Student Evaluation System in an Asian Learning Context", MOJEM Journal, Volume 2, Issue 2, 38 - 49
- Kahl, Christian (2014), "Student dream of a "perfect" learning environment in private Higher Education in Malaysia", Elsevier Publication (SSCI standards)
- Kahl, Christian (2014), "Today's Students Understanding of a supportive learning environment", International Journal for Cross Disciplinary Subjects in Education (IJCDSE), Volume 4 Issue 2.
- Kahl, Christian (2013), "Student centred learning in a German foundation language classroom as a learning motivator. A case study at Taylor's University", Journal of Language, Identity & Education (JIRE), Volume 3 Issue 1.

Research Projects

- Understanding Asian culture in a modern global view.
- Learning and Teaching in Higher Education.

Life Long Learning

- eCornell University, New Media Trends in Hospitality, MOOCs 2014.
- Duke University, History and Future of (Mostly) Higher Education, MOOCs 2014.
- Vanderbilt University, Student Thinking at the Core, MOOCs 2014.
- Relay Graduate School of Education, Teaching Character and Creating Positive Classrooms, MOOCs 2014.
- Canvas Network, Social Issues through Comic Books, MOOCs, 2014.
- Kirkwood Community College Teaching Online: Reflections on Practice, MOOCs, 2014.
- Duke University, A Beginner's Guide to Irrational Behavior, MOOCs, 2014.
- John Hopkins University, University Teaching 101, MOOCs, 2014.
- University of Bristol, Globalizing Higher Education and Research for the "Knowledge Economy", MOOCs, 2014.
- Canvas Network, Introduction to Behavioral Science Degree Programs, MOOCs, 2014.
- The American Women College, Advancing Women's Leadership: Own Your Story, MOOCs, 2014.
- Canvas Network, Becoming a Blended Learning Designer, MOOCs, 2014.
- University of Georgia, Statistics in Education for Mere Mortals, MOOCs, 2014.

Student Supervision

- **Charuwan Phongpanichanan**, Developing a comprehensive career development model for 5 star hotel industry in Thailand, PhD
- **Joaquim Dias Soeiro**, Acculturation and enculturation: how to optimize pedagogic strategies to teach French cuisine in a Malaysian institution amongst non-culturally exposed students? PhD
- **Alireza Abotalebi**, The effects of 2009 Iranian election on its tourism industry, Master thesis (completed)

- **Mina Badamchi**, Iranian students' travelling behaviour and patterns, Master thesis (completed)
- **Tang Wendy**, Work-life conflict influences on employee turnover in Bell Tower Hotel Xi an, China, Master thesis (completed)
- **Qu Lei**, The economic influence of tourism industry in Hainan Province, China, Master thesis (completed)
- **Wei Shan Shan**, Hotel industry employee's need analysis by using Maslow's hierarchy of needs in Asian countries, Master thesis (completed)
- **Amanda Ting**, Where travel begins? An anthropological study on travel behaviour of Malaysian Gen Y, Research Master thesis
- **Azuralisda bt Mohd Ghazali**, Convenience Foods Orientation among Local Female in Malaysia: Case Study of Local University and Private University Surrounding Kuala Lumpur and Selangor, Master thesis
- **Chan Wei Ming**, Information Technology as a tool for travellers: Generation Y Traveller consumer behavior in Tourism Industry, Master thesis
- **Geng Ying Yu**, A Research about How to Increase the Frontline Employee loyalty: A Case Study in LanTing Hospitality Management Company in China, Master thesis
- **Lim Chooi Mei**, What Motivate Students to Study Hospitality and Tourism? Master thesis
- **Razzan Razee**, Youth Tourism: Perceptions for Maldivian youth travelling for a recreational drugs experience?, Master thesis
- **Tang Pei Lin**, Female Executive Chef - An Embark Able Dream, Master thesis
- **Tan Wee Keong**, Potential barrier - free tourism in Malaysia; A case study in Kuala Lumpur, Master thesis
- **Zhou Xin Xing**, Effect of staff motivation & staff training on service quality and customer satisfaction in hotel industry, Master thesis
- **Andre Tanton**, A study of the movie induced tourism's motivation, BA thesis (completed)
- **Ang Soon Jun**, What are the factors that influence student's choice in choosing Taylor's University, BA thesis (completed)
- **Avi Monalisa Efendi**, The reason that cause hospitality graduate don't work at hotel industry, BA thesis (completed)
- **Carin Sanjaya**, Socio-demographic constraints to travel behavior in Indonesia, BA thesis (completed)
- **Chan Chi Ho**, Working Environment affects the Service Quality in a Hotel, BA thesis (completed)
- **Chen Feng Li**, Training work is the foundation of quality of the hotel service; service quality vs. experience, BA thesis (completed)
- **Christie Xu**, Who is the decision maker in choosing travel destination among the family member?, BA thesis (completed)
- **Japan Shaban Gahwita**, What influence international student choice to study overseas? BA thesis (completed)
- **Jasfarina Chet Binti Jasman**, Job turnover issue in Rainbow Paradise Resort Hotel, BA thesis (completed)
- **Justine Alexandra Jacob**, Workforce stability in maintaining staff, BA thesis (completed)
- **Koo Chooi Yin**, A qualitative study of Generation Y decision in travelling and behaviour, BA thesis (completed)
- **Liang Shuang**, E-Service quality influence customer satisfaction the by using online travel agency in China, BA thesis (completed)
- **Liew Pit Woon**, Employee empowerment by human resources department in enriching employees satisfaction in Hilton hotels at Kuala Lumpur region, BA thesis (completed)
- **Lim Sing Yi**, A case study on monetary rewards affects performance of employees, BA thesis (completed)
- **Novianty Chai**, Exploring the importance of hotel attributes in Atrium Café and Lounge at Sunway Resort Hotel and Spa, BA thesis (completed)
- **Teoh Jeimei**, Service quality and customer satisfaction at Rakuzen Restaurant, BA thesis (completed)

- **Yang Jing**, A study of decision making of Chinese couples during wedding planning in Kuala Lumpur, BA thesis (completed)

Professional Membership

- TEAM (Tourism Educators Association of Malaysia)
- Social Psychology Network
- German Red Cross

Skills and Qualifications

- Microsoft Office, SPSS, SAS
- Fluent in English, German

References

References available upon request.